

Refrigerator Filter Installation Guide

Installation instructions, Product Information and Frequently Asked Questions



RWF1052



Installation Instructions

- Step 1:** Locate the plastic filter-cover in the top left corner of the refrigerator.
- Step 2:** Press the button on the left side of the cover and let the cover swing open, exposing the water filter.
- Step 3:** Twist the old cartridge a quarter-turn counterclockwise and pull straight backwards. **NOTE:** It is common for some water to leak from the existing cartridge.
- Step 4:** Install the new cartridge by pressing straight back. **NOTE:** This will require a firm push.
- Step 5:** While continuing to apply pressure, twist the cartridge a quarter-turn clockwise until it is seated firmly in the housing. **If the cartridge is not seated correctly, water will not flow.**
- Step 6:** Close the filter compartment by pushing upward on the filter cover until the compartment is securely closed.
- Step 7:** Flush three to four gallons of water from your refrigerator water dispenser before consumption. This will help to remove air pockets and loose carbon fines.
- Step 8:** Reset your change-filter light, if applicable.

Product Information

Used In Brands	Kenmore, LG, Tier1
UPC	635510412427
Actual Dimensions	7 inches x 1-3/4 inches (17.78 cm x 4.445 cm)
Filter Media	Activated Carbon Block
Filter Life	300 gallons (1,135.62 liters) or 6 Months
Micron Rating	0.5 microns
Operating Pressure	30 - 125 psi
Operating Temperature	33 - 100° F (0.6 - 37.8° C)
Flow Rate	0.5 gpm (1.89 lpm)
Certifications	This Tier1 filter cartridge has been tested and certified by NSF International against NSF/ANSI 42 for materials and structural integrity requirements.
Warranty Guarantee	No Worries Guarantee

Frequently Asked Questions

Q: After not using my filter for a few days there is a bad taste. Is my filter defective?

A: No. If a filter sits for several days without use, the water in the cartridge and water lines, can become stale. To fix this bad taste or odor, remove the stale water by flushing a quart of water through your system. If the bad taste persists, contact our customer service customer service line for assistance.

Q: Do these filter cartridges have an expiration date?

A: Our filters are made from Activated Carbon block. If this cartridge is kept cool and dry, it will have a seemingly endless shelf life. If a cartridge has had water run through it, the recommended filter life is 6 months. The cartridge will only gradually become less active and may last several months after the recommended time, but it will not remove contaminants as effectively.

Q: Why are there black specs in my water after I installed the new cartridge?

A: After installing a new cartridge, it is common to see black specs in your water. These specs are carbon fines. Carbon fines are a bi-product of the manufacturing process. These fines are completely harmless if ingested, but are still unwelcomed in a glass of clean water. Flushing 2 to 4 gallons of water through your water dispenser should remove any loose carbon fines and help condition your new cartridge for use.

Q: How is this filter different than the Original Equipment Manufacturer (OEM) filter?

A: The most noticeable difference is the way Tier1 filters fit compared to the OEM filter. The Tier1 filter is designed to be a tighter fit than the original. This means that the Tier1 filter cartridges may require more force when installing, but will ensure a tighter seal. The second most significant difference is the filter media. Tier1 filters are made with a high quality coconut carbon, which is used to reduce sediment and chlorine taste and odor. Filter medias may differ by company, but carbon filters will provide the same form of filtration regardless of application.

Q: What is an aftermarket filter?

A: An aftermarket filter is a product that is designed and manufactured by a company other than the original.

Q: What if I am unsatisfied with this product?

A: All Tier1 filters come with an No Worries Guarantee for the life of the product. Please contact the company of purchase, or our general customer service line below to receive assistance.